

Privacy Policy

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1. Introduction

This Privacy Policy sets out the way GVD Markets which is a tradename of GVD Markets Capital Ltd (hereinafter the “Company” or “GVD Markets”) collects, uses and manages personal information from its visitors, potential and active clients and clients who have terminated their business relationship with the Company who are accessing or using the Company’s website(s) and mobile applications. GVD Markets is committed to protecting the privacy of all personal information which it obtains from you, including the information obtained during your visits to this website or the provision of other services to you. GVD Markets will only use your personal information in accordance with this Privacy Policy and in accordance with applicable laws.

2. Personal Information

The Personal Data collected by the Company might include, but not limited to:

- Personal identifiers (e.g., name, date of birth, passport number)
- Contact details (e.g., address, email, telephone number)
- Financial information (e.g., payment methods, financial status, profession)
- Technical data (e.g., IP address, device identifiers, browser activity)
- Bank account, e-wallets and credit card details, tax information

3. Use of Personal Data

The Company collects and process personal data which are required for the evaluation, establishment and maintenance of the contractual relationship between the Company and the client. In some cases, the Company may also process the client’s personal data to pursue its legitimate interests or those of third parties, provided that the clients’ interests and fundamental rights are not overridden by those of the Company or the third party.

The Company may use your personal information for one or more of the following purposes:

- to confirm/verify your identity;
- to assess your appropriateness/suitability to the products and services we provide;
- to process your transactions;
- to manage the account the client holds with the Company;
- to provide you with transaction and post transaction related services;
- to inform you of products and/or services that may be of interest to you;
- to keep you updated on the issues that are relevant to your business relationship with us;
- to analyse statistical data to enable us to provide you with better products and/or services;
- to defend possible legal claims;

We may share your data with affiliates, service providers, and partners to facilitate the abovementioned services. Your data will only be shared in accordance with applicable laws.

4. Cookies

Cookies are small text files, given ID tags that are stored on your computer’s browser directory or program data subfolders. Cookies are created when you use your browser to visit a website

that uses cookies to keep track of your movements within the site, help you resume where you left off, remember your registered login, theme selection, preferences, and other customization functions. The website stores a corresponding file (with same ID tag) to the one they set in your browser and in this file they can track and keep information on your movements within the site and any information you may have voluntarily given while visiting the website, such as email address.

The Company's website uses cookies to provide the functionality you need to browse our site correctly.

The Company's website issues cookies upon landing on our website, unless the user has changed their cookie settings in their browser to refuse cookies. Please note that with cookies switched off, some areas of our website and services might not be made available to you.

The Company does not use cookies to personally collect information about you – the cookies that we use only collect anonymous information to optimize our services and do not collect personal information.

5. Disclosure of Personal Data

Any personal information is treated as confidential and may be shared within the Company and its partners to meet its contractual and legal obligations. Contractual relationships exist with the Company's partners aiming to safeguard the client's personal data. Our company partners maintain the privacy of your information to the same extent the Company does in accordance with the policy. Non-affiliated companies that assist the Company in providing services to you are required to maintain the confidentiality of such information and to use your personal information only in the course of providing such services for the purposes that the Company dictates and within the ambit of the applicable law.

6. What are your Rights?

You have the right to ask us not to process your personal data for marketing purposes. You can exercise your right to prevent such processing by contacting us via email at cs@gvdmarkets.com or gvdncs@gvdmarkets.com.

You also have the right to obtain a copy of any personal data which we hold about you and to advise us of any perceived inaccuracy. To make a request, please write to us, specifying your identity and what information you require. We may charge an administrative fee to cover the cost of verifying the application and locating, retrieving, reviewing and copying any material requested.

7. Security

The privacy and confidentiality of your personal information is of fundamental importance to us. We take all appropriate security measures to protect against unauthorised access to or unauthorised alteration, disclosure or destruction of data and personal information.

Such measures include, inter alia, restricted access to personal information to employees who need to know the specific information in order to operate, develop or improve our services. These individuals are bound by confidentiality and will be subject to penalties if they fail to meet these obligations.

Although our systems and procedures are designed to minimize the risk of security breaches, they cannot guarantee complete security.

8. Changes of Privacy Policy

The Company retains the right to amend or update the Privacy Policy at its discretion, without prior notice to you, as long as such modifications do not substantially diminish your rights under this policy. In the event of significant changes, we will notify you via a notice on our homepage, or by updating the document version. The most current and applicable version of this policy will always be accessible at www.gvdmarkets.com. Any updated policy will take effect immediately upon being posted on our website.

9. Consent

By continuing to use our website or services, you consent to the collection, processing, and storage of your personal data as described in this Privacy Policy. If you do not agree with any aspect of this policy, you should cease using our services.

10. Legal Disclaimer

The Company reserves the right to disclose your personally identifiable information as required by rules and regulations and when the Company believes that disclosure is necessary to protect our rights and/or to comply with a judicial proceeding, court order, or legal process served. The Company will not be liable for misuse or loss of personal information resulting from cookies on the Company's site(s) that the Company does not have access to or control over. The Company shall not be held responsible for any unlawful or unauthorized use of your personal information resulting from the misuse or loss of your passwords, negligent or malicious actions, or any other act or omission by you or by someone authorized by you.